

1. Introduction

Welcome to rentmoto. These Terms and Conditions ("Terms") govern your use of our car rental services. By using our services, you agree to comply with and be bound by these Terms.

2. Definitions

- **"Company"** refers to [Rentmoto/Vehicle Owner/Vehicle Company].
- **"Customer"** refers to the individual or entity renting a vehicle from the Company.
- **"Vehicle"** refers to the car provided by the Company for rental.

3. Eligibility

To rent a vehicle, you must:

- Be at least 21 years old (or 25 years old for certain vehicle categories).
- Hold a valid driver's license that is recognized in the country of rental.
- Provide a valid identification card in the Customer's name.
- Have a clean driving record.

4. Rental Period

- The rental period starts on the date and time the Vehicle is picked up/handed over to the customer and ends on the agreed return date and time – which is indicated when the customer rented the vehicle on www.rentmoto.co.ke.
- Late returns will incur additional charges as specified in the rental agreement – which is 100% of the daily rate.

5. Rental Charges and Payment

- Rental charges are calculated automatically on the rentmoto platform.
- Additional charges may apply for extra services, fuel, late returns, and any damages incurred.
- Payment is done online via the platform prior vehicle being issued, any additional charges billed upon return of the Vehicle.

RentMoto charges a 20% fee of the total rental cost. Upon booking, the vehicle owner will receive payment when the vehicle is delivered/issued to the renter. The vehicle owner must provide a rental agreement for the renter to sign and verify the renter's driver's license. All liabilities are to be agreed upon between the vehicle owner and the renter in case of any unforeseen events.

6. Vehicle Condition and Use

- The Vehicle must be returned in the same condition as when it was rented, excluding normal wear and tear.
- The Vehicle must be used in accordance with all applicable traffic laws and regulations of Kenya.
- The Customer is responsible for any damage, loss, or theft of the Vehicle during the rental period.
- The Vehicle must not be used for illegal purposes, off-road driving(unless it is a 4 x 4), or towing.

7. Insurance and Liability

- The rental includes basic insurance coverage as required by law.
- The Customer may purchase additional insurance coverage offered by the Company.
- The Customer is responsible for any deductible and damages not covered by insurance.

8. Fuel Policy

- The Vehicle will be provided with a full tank of fuel and must be returned with a full tank.
- If the Vehicle is not returned with a full tank, a refueling charge will apply.

9. Reservations and Cancellations

- Reservations can be made online via our platform WWW.RENTMOTO.CO.KE.
- Cancellations must be made at least 48 hours before the scheduled pickup time to avoid cancellation fees. You will receive 100% of the booking price.
- If cancellation is done 24hrs prior vehicle delivery/pick up time to the customer, 50% of the total amount will be charged.

- No-shows will incur a full rental charge.

10. Customer Responsibilities

- The Customer is responsible for all fines, penalties, and legal fees incurred during the rental period.
- The Customer must notify the Company immediately in case of an accident, theft, or mechanical issue.
- The Customer must not sublet or transfer the Vehicle to another party.

11. Termination

- The Company reserves the right to terminate the rental agreement at any time for violations of these Terms or misuse of the Vehicle.
- Upon termination, the Customer must return the Vehicle immediately.

12. Limitation of Liability

- The Company is not liable for any indirect, incidental, or consequential damages arising from the rental.
- The Company's liability is limited to the rental charges paid by the Customer.

13. Governing Law

- These Terms are governed by the traffic laws of Kenya.
- Any disputes arising from these Terms will be resolved in the courts of Law of Kenya.

14. Amendments

- The Company reserves the right to amend these Terms at any time.
- Changes will be effective immediately upon posting on the Company's website or notification to the Customer.

15. Tracking of the Vehicle.

Vehicle is to be tracked and monitored by the owner. Any liabilities that may occur during this period is upon the owner of the vehicle.

By using our services, you acknowledge that you have read, understood, and agree to these Terms and Conditions.